

SW-01428A-09-0103  
W-01427A-09-0104



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ARIZONA CORPORATION COMMIS

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009      81494

Date: 8/27/2009

Complaint Description:      08A   Rate Case Items - Opposed  
   N/A   Not Applicable

Complaint By:      First:      Last:  
   Olivia      Burnes

Account Name:      Olivia Burnes

Home: [REDACTED]

Street:      [REDACTED]

Work:      Arizona Corporation Commission

City:      Litchfield Park

CBR: [REDACTED]

State:      AZ      Zip: [REDACTED]

is: E-Mail      AUG 28 2009

Utility Company.      Litchfield Park Service Company

Division:      Water

Contact Name:      [REDACTED]

Contact Phone:      [REDACTED]

Nature of Complaint:

(SW-01428A-09-0103)

Between all the increases in taxes and APS that we are getting hit with (not to mention I have a house with an ARM which will end next year and I cannot afford the new rate), I am against any hike in water costs. I am already on the brink of walking away from my home. My business is in the red and I am looking at closing my business down.

APS keeps hiking their rates..we cannot afford the rates..my house thermostat is set for 86 degrees just try to keep cost down where we can pay. Increase in water will force people in my situation to not water their lawns, even though the HOA's require you to have a green grass in front. We will be unable to pay the HOA penalties for not having green grass. The vast majority of citizens here in our local area will not be able to afford this ridiculously high increase. Why doesn't LPSCO start cutting personnel? Start with their managers, directors and work down..just like every other private business has to do.

\*End of Complaint\*

Utilities' Response:

na

\*End of Response\*

Investigator's Comments and Disposition:

I emailed this OPINION to Guadalupe Ortiz @ ACC Phoenix Office to have this docketed towards Litchfield Park Service Company -(SW-01428A-09-0103). FILE CLOSED.

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\*End of Comments\*

Date Completed: 8/27/2009

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